

July 2010

Important - Product Safety Notice

Subject: Product Return –W100 Soldering Irons

It has come to our attention that the power cord in certain soldering irons sold by Cooper Tools and shipped between August 1, 2006 and May 12, 2010 (the “Affected Products”) may not function properly. This may result in the cord breaking at the flex point where the cord is inserted into the handle. All units shipped outside the Affected Product dates above fully meet our quality standards.

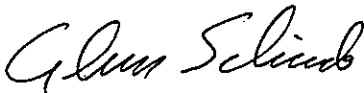
Please IMMEDIATELY STOP all shipments of Affected Products and return all Affected Products still in your inventory for replacement units at no charge. These fixtures have date codes between August 2006 and May 2010. The Affected Product models and a sample date code are pictured on the following page. The date code appears on the heating element and is shown as MONTH YEAR (eg. Jun 08). To access the date code, make sure that the unit is unplugged and cool, then remove the flanged barrel that is secured to the handle by screws. If, for any reason, you are unable to locate the date code, reference the ship dates above to determine whether returnable product has been purchased.

Your IMMEDIATE attention is required in locating and replacing in-stock products that may be in service at end user locations. Please call (800) 476-3030, ext. 1 from 8:00 a.m. to 5:00 p.m. ET, Monday-Friday to initiate the product replacement process. This letter must also be used to notify any customers who are affected by this product safety notice.

This program is being conducted in cooperation with the U.S. Consumer Product Safety Commission, which will monitor the further effectiveness of this program.

We appreciate your cooperation in ensuring the integrity of these products. We regret any inconvenience this may cause you and your customers. Because Cooper Tools is committed to providing safe and reliable products, we believe this action is necessary.

Sincerely,



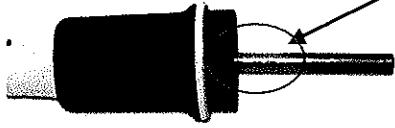
Glenn Schindo

Model Numbers:

W100PG, W100P3, W100PD3, W100PGMX

Manufacturing Date Code:

Date code is located on heating element. The heater can be accessed by removing the flanged barrel that is secured to the handle by screws.



Products:

100 Watt, 120v, 700^oF Heavy Duty Soldering Iron with CT6F7 Tip (W100PG, W100PGMX)

100 Watt, 120v, 700^oF Heavy Duty 3-wire Soldering Iron with CT6F7 Tip (W100P3)

100 Watt, 120v, 700^oF Heavy Duty 3-wire Soldering Iron with CT6F7 Tip (W100PD3)

